EUROPEAN EXTERNAL ACTION SERVICE



Annex 1

European Union Integrated Border Management Assistance Mission in Libya (EUBAM Libya) 2-2016 CRT Call for Contributions **Organisation: EUBAM Libya Job Location:** Tunis/Tripoli **Employment** Seconded CRT **Regime:** Ref.: Name of the Post: Availability¹: Job Titles/ Seconded CRT (2) Vacancy **Notices:** CRT 01 Communication and Information Systems Officer **ASAP** CRT 02 Logistics officer ASAP **Deadline for** Friday 11 November 2016 at 17:00 hours (Brussels time) **Applications:** E-mail Address to send the Job cpcc.crt@eeas.europa.eu **Application** Form to: For more information relating to selection and recruitment, please contact the Civilian Planning and Conduct Capability (CPCC): **Information:** Ms Béatrice NEVEN cpcc.crt@eeas.europa.eu +32 (0)2 584 3574

Seconded Personnel – For seconded positions, only nominations received through official channels from EU Member States will be considered. Member States will bear all personnel-related costs for seconded personnel, e.g. salaries, medical coverage, travel expenses to and from the Mission area (including home leave) and allowances other than those paid according to the Council documents 7291/09 (10 March 2009) and 9084/13 (30 April 2013).

Tour of Duty/Contract Period – The duration of the deployment should initially be for three months with a possibility of extension.

The Civilian Operations Commander requests that Member States propose candidates for the following international expert positions for EUBAM Libya, according to the requirements and profiles described below:

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¹ The effective deployment date will depend upon operational requirements

Holidays – The holiday arrangements are set at a national level and subject to change. The national arrangements as applied for regular secondments to CSDP Missions could be used as an indication for a proper holiday arrangement for CRT/EU Member State experts as well. Due to the nature of the short term assignment, it would be preferable that accrued holidays be taken after the deployment has ended.

A. Essential Requirements

Member States are requested to ensure that the following essential requirements are strictly met in respect of civilian international experts to the Mission.

Citizenship – The candidates must be citizens of an EU Member State.

Integrity – The candidates must maintain the highest standards of personal integrity, impartiality and self-discipline within the Mission. Candidates are not allowed to provide or discuss any information or document as a result of access to classified and/or sensitive information relating to the Mission or respective tasks and activities. The candidates shall carry out their duties and act in the interest of the Mission.

Negotiation Skills – The candidates must have excellent negotiating skills and the ability to work professionally in a stressful and diverse environment.

Flexibility and Adaptability – The candidates must be able to work in arduous conditions with a limited network of support and with unpredictable working hours and a considerable workload. They must have the ability to work professionally as a member of a team, in task forces and working groups with mixed composition (e.g. civilian and military staff) and be able to cope with extended separation from family and usual environment.

Availability – The candidates must be able to undertake any other administrative tasks related with the competencies, responsibilities and functions of the respective position within the Mission, as required by the Head of Mission.

Physical and Mental Health – The candidates must be physically fit and in good health without any physical or mental problems or substance dependency which may impair operational performance in the Mission. To ensure duty of care in a non-benign environment, selected candidates should, in principle, be under the normal age of retirement in contributing States.

Language Skills² – Mission Members must be fully fluent in written and spoken English. Report writing skills are especially needed. Knowledge of Arabic will be an asset.

Computer Skills – Skills in word processing, spreadsheet and e-mail are essential. Knowledge of other

IT tools will be an asset.

Training – Hostile Environment Awareness Training or equivalent (average of 4-5 days hostile environment training) is mandatory for visits and deployment to Libya

Education – European Qualifications Framework (EQF)³.

² Common European Framework of References for Languages

³ https://ec.europa.eu/ploteus/content/descriptors-page

Driving Licence – The candidates must be in possession of a valid - including Mission area - civilian driving licence for motor vehicles (Category B or equivalent). They also must be able to drive any 4-wheel-drive vehicle.

Serious deficiencies in any of these essential requirements may result in repatriation/termination of the secondment/contract.

B. Desirable Requirements

Knowledge of the EU Institutions – The candidates should have a good knowledge of the EU Institutions and international standards, particularly related to the Common Foreign and Security Policy (CFSP), including the Common Security and Defence Policy (CSDP).

Knowledge of Maghreb/Sahel – The candidates should have a good knowledge of the history, culture, social and political situation of the region; and also knowledge of the police, judiciary and governmental structures (distinct advantage).

Training and Experience – The candidates should have attended a Civilian Crisis Management Course or have participated in a CSDP Mission (desirable).

C. Essential Documents for Selected Candidates

Passport – The selected candidates must obtain a passport from their respective national authorities. If possible, a Service Passport should be issued. Please be aware that that there is a practice by Libyan embassies and airlines to reject passports if the passport contains Israeli stamps.

Visas – Member States and selected candidates must ensure that visas are obtained for entry into the Mission (Tunisia) area prior to departure from their home country. It is also essential to obtain any transit visas, which may be required for passage through countries en route to the Mission.

Required Security Clearance (PSC) – The selected candidates will have to be in possession of the necessary level of Personnel Security Clearance (PSC) as specified in the respective job descriptions. For seconded experts, the original certificate of the national security clearance or a proof of the initiation of the process must accompany them upon deployment. Access to EUCI will be limited to RESTRICTED until the issuance of their national security clearance.

Certificate/Booklet of Vaccination – The selected candidates must be in possession of a valid certificate/booklet of vaccination showing all vaccinations and immunisations received. They also must be vaccinated according to the required immunisations for the Mission area.

Medical Certificate – The selected candidates should undergo a medical examination and be certified medically fit for Mission duty by a competent authority from the Member States. A copy of this certification must accompany deployed seconded personnel.

D. Additional Information on the Selection Process

The EU strives for improved gender balance in CSDP operations in compliance with UNSCR 1325. CPCC encourages Member States and European Institutions to take this into account when offering contributions.

Application Form – Applications will be considered only when using the standard Application Form (Annex 2) to be returned in Word format, and indicating which position(s) the candidate is applying for.

Selection Process – The candidates considered to be most suitable will be shortlisted and, if needed, interviewed in Brussels, at the Headquarters of the Mission or by phone, before the final selection is made.

If seconded candidates are required to travel to Brussels/Mission Headquarters for interviews, Member States will bear any related costs.

The selection of candidates who are working for other civilian CSDP Missions at the time of their application will be subject to an impact assessment taking into account the operational needs of the CSDP Missions concerned.

E. Job Descriptions

The current reporting lines of the following job descriptions may be subject to modification based on operational requirements and in line with the principles set out in the relevant planning documents (e.g. CONOPS Plus).

Position: Communication & Information Systems (CIS) Officer	Employment Regime: Seconded	
Ref. number: CRT	Location: Tunis	Availability: As soon as possible
Component/Department/Unit: Mission Support /CIS	Security Clearance Level: EU SECRET	Open to Contributing Third States: No

1. Reporting Line

The CIS Officer reports to the Head of Mission Support Department.

2. Main Tasks and Responsibilities

- To provide service and technical reporting to the Head of Mission Support Department.
- To perform problem management and incident management analysis, and develop general solutions to enhance the quality and reliability of CIS services.
- To liaise with relevant CIS units on the implementation of approved CIS change management requests through standardized release management procedures.
- To design the deployment, development, testing, and maintenance processes of CIS standard hardware, software, systems, and peripherals.
- To design and deploy departmental training activities including user training programs in support of new technologies and procedures.
- To assist in the design and implementation, management and maintenance of CIS telecommunication systems in all office locations.
- To install and commission all standard communications equipment in the Mission including but not limited to: HF CODAN, UHF Motorola GM and GP systems, HF/UHF vehicular equipment, UHF repeaters, VSAT, BGAN, and portable/mobile satellite communications equipment; and provide 1st and 2nd level support and fault finding on communication installations and equipment.
- To provide technical support for IT-network and information systems, including microwave and Wi-Fi links, Local Area Network, and Windows-based client applications and server systems.
- To provide support for mission telephony systems including IP telephony, videoconferencing, and GSM equipment.
- To deploy, install, maintain, and support of all data centre equipment, servers, software, and services in the Mission.
- To plan, implement, and maintain data recovery tools, business continuity measures, and disaster recovery measures, ensuring a high availability of mission-critical data centre services throughout the Mission.
- To perform any other duties as required by the Line Managers.

3. Mission Specific Tasks and Responsibilities

4. Essential Qualifications and Experience

- Successful completion of university studies of at least 3 years attested by a diploma OR a
 qualification in the National Qualifications Framework which is equivalent to level 6 in the
 European Qualifications Framework OR a qualification of the first cycle under the framework of
 qualifications of the European Higher Education Area, e.g. Bachelor's Degree OR equivalent and
 attested police and/or military education or training or equivalent rank. The qualification should
 be in any of the fields of Information Technology, Computer Science, Communications or other
 relevant subject; AND
- After having fulfilled the educational requirements, at least 5 years of relevant professional experience.

- At least 5 years of progressive experience of problem solving skills and analytical ability to analyse complex technical customer problems, and manage the same on a day to day basis;.
 Expert technical skills and hands-on experience in troubleshooting server hardware and software issues.
- Practical experience of communications systems, satellite communications and positioning/navigation technologies (e.g. Thuraya, Iridium, GPS), and related antennae systems.
- Practical experience and knowledge of technologies with wired and wireless networks (e.g. LANs, MANs, WANs).

5. Desirable Qualifications and Experience

• Ability to converse in business terms about organisational technology needs and solutions, and in technical terms with IT and communications specialists.

Position: Logistics Officer	Employment Regime: Seconded	
Ref. number: CRT	Location: Tunis	Availability: As soon as possible
Component/Department/Unit: Mission Support /LOG	Security Clearance Level: EU CONFIDENTIAL	Open to Contributing Third States: No

1. Reporting Line

The Logistics Officer reports to the Head of Mission Support Department.

2. Main Tasks and Responsibilities

- To help the Mission Support Department to carry and accomplish the logistics plan for the Mission
- To carry out the pertaining activities to the Mission logistics plan, support facility management, transportation and fuel supply and asset and services management in a way that effectively and efficiently contributes to the reaching of the overall objective of the Mission.
- To implement the logistics plans, develops and strategies so as to meet expected organisational performance within approved budget and timeframe.
- To advise and propose operational decisions with the purpose of increasing the efficiency of the Mission logistical services.
- To advise in the development of Standard Operating Procedures.
- To monitor the establishment and maintenance of appropriate systems for measuring and follow up of various aspects of the overall logistics, fleet management and facility management.
- To advise in identifying needs of goods and/or services specifically required for its area of
 responsibility and to technically define the appropriate requirements of the means required to
 cover these needs and to participate, as appropriate, in the correspondent processes to procure
 these goods and services.
- To manage lease contracts of all rented premises, objects, etc. and to administer any other general service related contracts.
- To undertake any other related tasks as requested by the Line Managers.

3. Mission Specific Tasks and Responsibilities

4. Essential Qualifications and Experience

- Successful completion of university studies of at least 3 years attested by a diploma <u>OR</u> a qualification in the National Qualifications Framework which is equivalent to level 6 in the European Qualifications Framework <u>OR</u> a qualification of the first cycle under the framework of qualifications of the European Higher Education Area, e.g. Bachelor's Degree <u>OR</u> equivalent and attested police and/or military education or training or equivalent rank.
- The qualification should be in any of the fields of Transport, Logistics, Automotive Engineering, Administration or other relevant subject; AND
- After having fulfilled the educational requirements, at least 5 years relevant professional experience.
- Extensive knowledge of current technologies for Warehousing and Supply Chain Management.

5. Desirable Qualifications and Experience

- Proficiency in use of standard maintenance related software and data entry processes, knowledge of logistics databases and inventory procedures.
- Certification in an international project management methodology (e.g. ILS "Integrated Logistic Support", PRINCE2).